

## **PRESCRIPTION PICK-UP**

Prescription refills can be requested during our regular office hours, Monday-Friday between the hours of 9:00-5:00. **Please allow 48 hours for all prescription refills.** When calling the office, please choose prompt #2 to speak to the nurse. If the nurse is unavailable, please leave a voicemail with the following information: child's name (please spell both FIRST & LAST name), date of birth, prescription name, dosage information, pharmacy name and location & a correct phone number to return your call.

If your child is on medicine that is continuing in nature, please monitor the amount you have on hand and plan ahead to have the prescription refilled before it runs out. Please be advised that certain prescriptions can only be refilled by the original prescribing provider. In order to promote the continuity of care, it is imperative that those medicines be followed by that said provider.

Some medications do require a parent signature. You will be advised of this when you call & should bring in a photo ID when picking it up.

The fastest way to have your child's chronic medication filled, is to contact your pharmacy and ask them to fax the refill request to our office.